Dear Provider/Administrator/Superintendent:

The Department of Social and Health Services (DSHS) has a limited supply of personal protective equipment (PPE) available for long-term care facilities and agencies. These supplies are available to nursing homes, assisted living facilities, enhanced service facilities, supported living agencies, adult family homes, and ICF/IID facilities in which a positive or suspected COVID-19 resident or employee has been identified. The supply includes N95 masks, face shields, gowns, gloves, and other items.

If your facility or agency has identified one or more COVID-19 positive or suspected residents or employees, request PPE by going to http://ppewa.com/ and complete an order. Requests will be filled based on the facility or agency PPE needs and the amount of PPE supply available, until all supplies are exhausted.

You will receive an email when your order is processed. DSHS staff will arrange the delivery by phone or email with the contact person identified in your PPE order. A DSHS employee will deliver the supplies to your facility or agency, but will not enter your facility or agency.

Submitting a request does not guarantee that you will receive a full or partial shipment. As you know, there is a severe shortage of these supplies nationally and DSHS will determine how much of your order we are able to fulfill.

If you have not identified a positive or suspected COVID-19 resident or employee at your facility or agency, DSHS will not fulfill a request for PPE. We want to emphasize that you should continue to use your local health jurisdiction’s process for requesting PPE and other supplies and resources. Also, consult with your local health jurisdiction regarding techniques to conserve PPE.

Our intent is to support the most critical needs for PPE wherever possible. You can find contact information for your local health jurisdiction by using the local health jurisdiction interactive directory map.

Sincerely,

Candace Goehringer, Director
Residential Care Services

DSHS: “Transforming Lives”