A TRAINING DESIGNED FOR YOU

- Administrator
- Provider
- Staff

- Long-Term Care Resident

- Power of Attorney
- Guardian

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https://www.waombudsman.org/

Contact Us!
Information and Complaint Line:
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https://www.waombudsman.org/
In 2017, the Washington State Legislature required the State LTC Ombuds to offer training about Powers-of-Attorney, Guardianships and other surrogate decision making for state Long-Term Care Facilities.

**PAST**
We created video presentations on Guardianship (40 min) and Powers of Attorney (55 min) that will help guide you as you advocate for resident rights in your facility. Each training comes with a manual for you to keep on hand and it can all be viewed or downloaded at: https://bit.ly/Who_Decides. Manuals are available in English, Spanish and Simplified Chinese.

**PRESENT**
They say, time changes all things, and we are dedicated to changing with the times. When the new rules are established in 2021 with the Uniform Guardianship Act, so will our presentations. Be sure to check back to our education section to be sure you are always getting the most up-to-date information.

**ABOUT US**
The Washington State Long-Term Care Ombudsman advocates for residents of nursing homes, adult family homes, and assisted living facilities. Our purpose is to protect and promote the Resident Rights guaranteed these residents under Federal and State law and regulations. We are trained to receive complaints and resolve problems in situations involving quality of care, use of restraints, transfer and discharge, abuse and other aspects of resident dignity and rights.

Understanding the complex nature of resident decision-makers like Powers of Attorney and Guardians can feel like a minefield, but with the right tools, you can feel prepared to take on anything.